

Code No: 743AP**JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD
MBA III Semester Examinations, April/May-2019
MANAGEMENT OF INDUSTRIAL RELATIONS****Time: 3hours****Max.Marks:75**

Note: This question paper contains two parts A and B.
Part A is compulsory which carries 25 marks. Answer all questions in Part A. Part B consists of 5 Units. Answer any one full question from each unit. Each question carries 10 marks and may have a, b, c as sub questions.

PART - A**5 × 5 Marks = 25**

- 1.a) Who are the three actors of industrial relations? Explain their roles. [5]
- b) What are the principles of collective bargaining? [5]
- c) What is the link between tripartism and bipartism? [5]
- d) What are the objectives of ESI act? [5]
- e) What is quality of work life? What is its relevance to productivity and employer? [5]

PART - B**5 × 10 Marks = 50**

- 2.a) What are the problems of trade unions in India?
 - b) How is union formed? What is the difference between recognized and registered trade union? [5+5]
- OR**
- 3.a) What are the advantages of employer organizations?
 - b) Trace briefly the history of trade union movement in India. [5+5]
4. What are the factors that contribute to success or failure of collective bargaining? [10]
- OR**
5. Explain the changes that have been brought about in Union- Management relationship due to liberalization and globalization. [10]
6. What is tripartism? Make a critical assessment of tripartism arrangement in India. [10]
- OR**
- 7.a) What is the role of government in industrial relations?
 - b) What is industrial tribunal? Explain the process of appointing a industrial tribunal. [5+5]
8. What are the salient features of The Payment of Bonus act? [10]
- OR**
9. What are the contemporary issues in fixing minimum wages on a country wide basis? [10]
- 10.a) What are the causes of employee grievances?
 - b) What are the approaches to deal with industrial conflict? [5+5]
- OR**
11. Discuss briefly the terms, 'agreement', and 'settlement' and 'award' and bring out the differences among them. [10]

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